GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:1656
ANSWERED ON:26.07.2017
Passenger Facilities
Singh Shri Rakesh

Will the Minister of RAILWAYS be pleased to state:

(a) whether sanitation work is got done on contracts and lakhs of rupees are spent at Jabalpur Station of West Central Railway and if so, the details thereof;
(b) whether any monitoring mechanism has been put in place to ensure the quality of these works and if so, the details thereof;
(c) whether filth and garbage are lying on the said railway station and railway tracks;
(d) if so, the details thereof; and
(e) the remedial measures taken/likely to be taken by the Government to improve the quality of passenger facilities at Jabalpur Railway Station?

Answer

MINISTER OF STATE IN THE MINISTRY RAILWAYS
(SHRI RAJEN GOHAIN)

(a) Yes, Madam. Cleaning contract has been awarded amounting to ` 7.77 lakhs per month. The scope of work includes cleaning activities at stations and premises including cleaning of platforms, tracks, circulating areas, waiting and retiring rooms, waiting halls, booking, parcel and reservation offices. It also includes rag picking and garbage disposal.
(b) Yes, Madam. Cleaning activity is monitored by Station Director assisted by Station Manager (Commercial) and round-the-clock monitoring by Health Inspectors posted exclusively for this work.
(c) No, Madam.
(d) Does not arise.
(e) Facilities like lift, escalator, coach guidance system, Automatic Ticket Vending Machines, Point-of-Sale Machines, Paperless charting, video based enquiry and Current reservation counter are available at Jabalpur station. To improve the quality of the said facilities, officials are working and monitoring round-the-clock.

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